



SLIMGLAZE FAQ'S

Slimglaze Roof Lights Frequently Asked Questions. Sh 1 of 3.

Here is a list of the most frequently asked questions on our slimglaze rooflights. However if you can not find the information you need please do not hesitate to call us on 01485 520860

1. I can not find a cost for the size of the Roof Light I require in the basic price list on the internet?

*Please call or e-mail your **internal frame/kerb sizes** for an exact costing and confirmation that we will manufacture your size. Please note the price matrix on the website uses the external dimensions of the rooflight as shown on our drawing..*

2. Why do you require payment in advance?

We make Slimglaze units to customer specific sizes and work on tight margins and as such we require payment in full before materials are cut or glass ordered. We are able to take payment by cheque or internet transfer or sagepay card payment via our website.

3. What delivery can I expect?

Some slimglaze are now stocked ask for details – these can be available for next day delivery providing payment is cleared by 10am. Other size Slimglaze units are made in one batch each month. Providing your payment is received by the first day of the month, your Slimglaze unit will be made in that month and should be ready for despatch in 4 weeks. Man safe units can take 5 weeks due to extended delivery on glass. Lead times can vary either way pending workload and clients should check circumstances during placement of order.

4. Do the Slimglaze Roof Lights comply with building regulations?

The roof light uses a high insulating glass unit which conforms to Document L Insulation values of the current building regulations. Current building regulations state that the upstand must protrude at least 150mm above the finished roof surface and are typically made of timber. in our experience most situations will comply without an issue. We advise all clients to check with their Building Control Officer on full compliance relevant to their particular installation. Anglian Architectural cannot carry out checks for each installation, this responsibility therefore has to be with the customer.

ALUMINIUM & GLASS ROOFLIGHTS, WINDOWS, DOORS, SCREENS & CANOPIES

Slimglaze Roof Lights Frequently Asked Questions. Sh 2 of 3.

5. What is the U value of the Roof Lights?

The centre pane U value of the double glazed units are typically 1.1W/m²K

6. Can I walk on the Slimglaze Roof Light ?

No a standard slimglaze is not designed to be walked on. If you require the roof light to be load bearing please refer to our Man safe Roof Lights on the web site and request a price for your size.

7. Can I walk on a Man safe Rooflight ?

Yes Man safe slimglaze units are designed to hold the walking weight of one 15 stone man. Please note Man safe units do not have the loading of a glass floor which will require calculations to your sizes and specification of the loads you want the unit to take. Glass floors will normally have an anti slip screen print pattern on the glass, if you require this then send sketches and details for our review/costing.

8. Are the Roof lights difficult to install ?

No, any one with simple DIY skills can install the Slimglaze roof light once you have your kerb prepared and flat (see attached drawing) it really is just a matter of applying the silicon seal or mastic joint and screwing the unit down. The only tools you need are a mastic gun and a screw driver. We can supply Low modulus silicone and screw fixings as a fixing kit available at a nominal cost of £12.00 per unit, excluding vat. Adshead Radcliffe have confirmed that their Arbosil Low Modulus silicone is compatible for sealing against roofing felt, lead, Sarna membrane, zinc and neoprene. Please note the customer must check compatibility between any mastic used and their roof covering with their roof contractor – Anglian Arch cannot offer this service or guarantee compatibility.

9. What is the cost of delivery?

*Delivery is charged at **£1.55** per mile to you from our factory in Great Massingham in Norfolk. Collection from our factory incurs no charge but is strictly Monday to Friday 9.00am to 4.00pm*

10. Do the Roof Lights require a pitch ?

We recommend a minimum pitch of 3 degree's to shed water off the Rooflight and eliminate rain water "ponding" on the glass.

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Slimglaze Roof Lights Frequently Asked Questions. Sh 3 of 3.

11. Do you have a standard size of unit.

Currently we stock the following sizes in small quantities – please check availability with the office by telephoning 01485-520860. Stock will change and unpopular sizes will be dropped.

1m x 500mm 1m x 1m 1.5m x 1m 2m x 1m 3m x 1m

If you have any other queries with your specific requirement please do not hesitate to contact the sales team on 01485-520860 or email us at sales@aaglazingsystems.co.uk